

RETURNS & EXCHANGES

You have 30 days from delivery to return your item.

Please include your original order number inside the parcel so we can process your return quickly:

SHORE

 **Flip Flop**
SHOP

 **sandal**
SHOP

ORDER ID:

RETURNING FOR A REFUND:

Items must be unused, in a resaleable condition, with tags and original packaging.

- Pack your return securely
- Include a note or this returns form with your order number and ideally a reason for return
- Please arrange and cover the cost of return postage using your preferred postal service
- We recommend using a tracked service and keeping your proof of postage until your return has been processed

Returns are typically processed within 3-5 working days of arriving back with us.

NEED AN EXCHANGE?

The quickest option is to place a new order online for the replacement item, then return the original item to us for a refund.

This is the fastest way to secure the size, colour or style you want. Scan the QR code and follow instructions on the exchanges tab

IMPORTANT CONDITIONS

We cannot accept items that have been worn, used, damaged, marked, washed, or returned without suitable packaging.

Faulty or incorrect item:

Please contact us before sending it back so we can help you as quickly as possible.

Full policy, exclusions and help:

Scan the QR code to view full returns information online. Please always include your order number inside the parcel.

RETURNS ADDRESS

Please send all returns to:

*Returns Department
Shore.co.uk
Unit K
Hilton Park
East Wittering
Chichester
PO20 8RL*

SCAN HERE TO LEARN MORE ABOUT OUR RETURNS & EXCHANGE PROCESS:



WWW.SHORE.CO.UK/RETURNS-INFO